



# TENANT SERVICES COMMITTEE MEETING AGENDA PUBLIC SESSION

**Date:** March 28, 2023

**Time:** 9:45 am. – 11:55 a.m.

**Location:** Webex / Committee Room 1, City Hall, 100 Queen Street West

## Agenda

Time	Description	Action	Pre-read	Presenter
Public Agenda				
9:45	1. Chair's Remarks	Information	Verbal Report	Chair
	2. Approval of Public Meeting Agenda	TSC Approval	Agenda	Chair
	3. Chair's Poll re: Conflict of Interest	Declaration	Agenda and Conflict of Interest Policy	Chair
	4. Confirmation of the Public Meeting Minutes of February 17, 2023	Information	<a href="#">Minutes</a> 5 minutes	Chair
	5. Business Arising from the Public Meeting Minutes and Action Items Update	Information	<a href="#">Action Item List</a> 5 minutes	Chair
	6. Office of the Commissioner of Housing Equity ("OCHE") Bi-Annual Update – July to December 2022	Information	<a href="#">TSC:2023-13</a> 20 minutes	Interim Commissioner of Housing Equity

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<b>Time</b>	<b>Description</b>	<b>Action</b>	<b>Pre-read</b>	<b>Presenter</b>
	<b>7.</b> Annual Review of Community Safety Advisory Sub-Committee and Tenant Services Committee Charters	TSC & Board Approval	<a href="#"><u>TSC:2023-20</u></a> <i>5 minutes</i>	General Counsel & Corporate Secretary
	<b>8.</b> Community Safety Advisory Sub-Committee (“CSAC”) Chair’s Report	Information	Verbal Report <i>5 minutes</i>	Chair, Community Safety Advisory Sub-Committee
	a) 2023 Public Community Safety Advisory Sub-Committee Work Plan	TSC & Board Approval	<a href="#"><u>TSC:2023-14</u></a> <i>5 minutes</i>	General Counsel & Corporate Secretary
	b) Violence Reduction Program Update – Q3 & Q4 2022	Information	<a href="#"><u>TSC:2023-15</u></a> <i>10 minutes</i>	Acting Senior Director, Community Safety Unit & Acting Director, Programs and Partnerships
	<b>9.</b> Community Safety Unit 2022 Annual Report to the Toronto Police Services Board (“TPSB”)	Information	<a href="#"><u>TSC:2023-11</u></a> <i>20 minutes</i>	Acting Senior Director, Community Safety Unit
	<b>10. Chief Operating Officer’s Reports</b>			
	a) TCHC’s Operational Performance Measures	Information	<a href="#"><u>TSC:2023-16</u></a> <i>10 minutes</i>	Acting Chief Operating Officer
	b) Tenant Complaints Update	Information	<a href="#"><u>TSC:2023-17</u></a> <i>10 minutes</i>	Acting Chief Operating Officer
	c) Tenant Engagement Refresh Update	TSC & Board Approval	<a href="#"><u>TSC:2023-18</u></a> <i>20 minutes</i>	Acting Chief Operating Officer

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<b>Time</b>	<b>Description</b>	<b>Action</b>	<b>Pre-read</b>	<b>Presenter</b>
	d) 2022 Annual Unit Inspections Report	Information	<a href="#"><u>TSC:2023-19</u></a> <i>15 minutes</i>	Acting Chief Operating Officer

**TERMINATION**