



## OCHE – 2020 Annual Report

Item 7A

June 15, 2021

Board of Directors

**Report:** TCHC:2021-38

**To:** Board of Directors (the “Board”)

**From:** Tenant Services Committee (“TSC”)

**Date:** May 4, 2021

### **PURPOSE:**

The purpose of this report is to provide the Board with the Office of the Commissioner of Housing Equity’s (“OCHE”) 2020 Annual Report.

### **RECOMMENDATIONS:**

It is recommended that the Board receive the OCHE 2020 Annual Report for information.

### **TSC:**

This report was received by the TSC on May 4, 2021.

### **REASONS FOR RECOMMENDATIONS:**

The OCHE 2020 Annual Report incorporates the information provided in the Quarterly Updates that were submitted to the TSC and the Board of Directors throughout the year, and acts as both a fourth quarter update and as a summary of the work done by the OCHE in 2020.

The 2020 Annual Report is included as **Attachment 1** to this report.

**IMPLICATIONS AND RISKS:**

The OCHE's 2020 Annual Report is a key aspect of the Board's oversight of the OCHE, and of the OCHE's accountability to the Board. The OCHE's mandate is eviction prevention for senior and vulnerable tenants living in Toronto Community Housing Corporation ("TCHC") who have rental arrears.

The OCHE provides the Board of Directors with oversight of TCHC's Arrears Collection Process ("ACP") in the area of Evictions for Arrears of senior and vulnerable tenants. Through regular reporting the OCHE ensures that the Board is aware of the OCHE's activities taken on its behalf and that they continue to align with the goals of the Board of Directors and TCHC. Keeping the Board aware of issues related to arrears and eviction prevention reduces risk to the TCHC Board.

**SIGNATURE:**

*"Cynthia L. Summers"*

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Cynthia L. Summers  
Commissioner of Housing Equity

**ATTACHMENT:**

1. OCHE 2020 Annual Report

**STAFF CONTACT:**

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