



Report on Business Arising from Public Meeting Minutes
Board Action Item List

Report No. and Meeting Date	Description	Status	Target Date	Assigned To
1. TCHC:2019-43 December 12, 2019	Comparison of TCHC to Other Social Housing Providers Management to report back on comparison of FCIs, per unit cost, rent per unit, income per unit to other housing providers (Ottawa/Hamilton) by Q1 2020.	In progress	Q1 2022	Director, Strategic Planning and Stakeholder Relations
2. TCHC:2021-38D July 22, 2021	Arrears Collection Process Management to report to the Board on the status of TCHC's actions in adopting a new Arrears Collection Process, including KPIs, in one years' time and as part of any successive performance update from the OCHE.	In progress	Q3 2022	Chief Operating Officer
3. TCHC:2021-77 December 9, 2021	TCHC response to Office of the Commissioner of Housing Equity (OCHE) Systemic Recommendations	In progress	Q2 2022	Chief Operating Officer

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	Management to report back on the implementation of the new Arrears Collection Process, specifically on how staff accountability has been tracked and enhanced in the new process.			
4. TCHC:2021-38D July 22, 2021	OCHE Performance Report TCHC management to provide a companion report to all future OCHE reports outlining actions taken out of matters identified by the OCHE.	In progress	Future TSC and Board meetings	Chief Operating Officer