



Report on Business Arising from Public Meeting Minutes
BIFAC Action Item List

Report No. and Meeting Date	Description	Status	Target Date	Assigned To
1. BIFAC:2019-100 November 20, 2019	HoMES Project Update Management to provide report outlining impact of new IT software on TCHC's business, on staff and tenants, and anticipated efficiencies to be created.	In progress	November 3, 2021 (as part of Q3 HoMES project update)	Vice President, Information Technology Services
2. BIFAC:2019-102 November 20, 2019	Seniors Housing Unit Management to provide a presentation, in conjunction with City staff, at a future BIFAC meeting as to the manner in which the implementation of the Seniors Housing Corporation will impact TCHC's staffing model and the services that are provided to impacted senior tenants.	In progress	May 18, 2021	General Manager, Seniors Housing Unit
3. BIFAC:2020-34 September 14, 2020 BIFAC:2020-73 November 16, 2020	Status of Facility Condition Index ("FCI") The Vice President, Facilities Management to provide the BIFAC with a 2020 year-end report outlining where we are and where we plan to be in	In progress	May 18, 2021	Vice President, Facilities Management

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	<p>terms of lowering FCI throughout the portfolio as a result of the 10-year capital plan.</p> <ul style="list-style-type: none"><li data-bbox="370 415 813 663">• In the 2020 FCI report, Management to include both the FCI projections and actuals to identify any variance between the two.			