



**Report on Business Arising from Public Meeting Minutes**  
**BIFAC Action Item List**

| <b>Report No. and Meeting Date</b>   | <b>Description</b>  | <b>Status</b> | <b>Target Date</b>                                    | <b>Assigned To</b>                              |
|--|---|---------------|---|---|
| <b>1. BIFAC:2019-100</b><br>November 20, 2019  | <b>HoMES Project Update</b><br><br>Management to provide report outlining impact of new IT software on TCHC's business, on staff and tenants, and anticipated efficiencies to be created.   | In progress   | November 3, 2021 (as part of Q3 HoMES project update) | Vice President, Information Technology Services |
| <b>2. BIFAC:2019-102</b><br>November 20, 2019  | <b>Seniors Housing Unit</b><br><br>Management to provide a presentation, in conjunction with City staff, at a future BIFAC meeting as to the manner in which the implementation of the Seniors Housing Corporation will impact TCHC's staffing model and the services that are provided to impacted senior tenants. | In progress   | May 18, 2021  | General Manager, Seniors Housing Unit           |
| <b>3. BIFAC:2020-34</b><br>September 14, 2020<br><br><b>BIFAC:2020-73</b><br>November 16, 2020 | <b>Status of Facility Condition Index ("FCI")</b><br><br>The Vice President, Facilities Management to provide the BIFAC with a 2020 year-end report outlining where we are and where we plan to be in   | In progress   | May 18, 2021  | Vice President, Facilities Management           |

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|-----------------------------|---|--------|-------------|-------------|
|                             | <p>terms of lowering FCI throughout the portfolio as a result of the 10-year capital plan.</p> <ul style="list-style-type: none"><li data-bbox="370 415 813 663">• In the 2020 FCI report, Management to include both the FCI projections and actuals to identify any variance between the two.</li></ul> |        |             |             |