



two-thousand ANNUAL REVIEW 05



Who we are

Our Vision

Toronto Community Housing Corporation is committed to being the pre-eminent social housing provider in North America, and sets the standards and benchmarks against which other not-for-profit housing providers are measured.



- + The not-for-profit housing corporation owned by the City of Toronto
- + A progressive employer of 1,400 staff members and a strong commitment to human rights and anti-discrimination, working to achieve organizational health and a healthy and safe workplace
- + 58,500 units across the City of Toronto in over 2,000 buildings, we have a portfolio valued at \$6 billion dollars
- + Home to over 164,000 tenants, about six percent of Toronto's population — seniors, families with and without children, non-traditional families, refugees, recent immigrants and people with special needs
- + Diverse neighbourhoods with tenants who speak more than 70 languages



In 2005 we:

- + Invested \$912,000 in 23 projects through our Social Investment Fund
- + Connected 120 youth to summer jobs through job fairs
- + Employed 122 youth, in partnership with local agencies and contractors, to improve Toronto Community Housing neighbourhoods
- + Offered 'Tomorrow's Leaders' program to 200 youth in 16 communities
- + Partnered with Carpenter's Local 27 and George Brown College on pre-apprenticeship programs for youth from Toronto Community Housing neighbourhoods
- + Opened two new community spaces in Toronto Community Housing buildings
- + Completed 62 community safety plans and 110 safety audits in partnership with police and local agencies
- + Invested \$10 million dollars in 16 communities to improve tenants' sense of safety
- + Allocated \$9 million capital dollars on local priorities through community business planning
- + Delivered 156 new housing units for low income households at Vance Latchford Place, Kendleton Drive and Silverthorn Place
- + Moved two large urban renewal initiatives from vision to reality; Regent Park and Don Mount Court
- + Won Excellence in Planning Award for our Regent Park plan
- + Invested \$100 million dollars to improve some of our oldest buildings and increase energy efficiency
- + Rolled out 'EasyTrac' automated work order tracking system to improve service for tenants
- + Strengthened our organization through Rewards and Recognition events, celebrating multi-cultural holidays and the diversity of staff and tenants
- + Raised \$233,000 for the United Way in our most successful campaign ever
- + For more information about Toronto Community Housing's 2005 Achievements: www.torontohousing.ca

Building community health



Revenues

2005 Revenues: \$560 million

- 52% rent and associated revenue
- 25% Federal and GTA pooling
- 23% City of Toronto operating subsidies

Demographics

Tenant age ranges

- 40% 0-24
- 42% 25-64
- 18% 65-85+

Expenditures

2005 Capital and Operating Expenditures: \$560 million

- 20.7% municipal taxes
- 19.1% utilities
- 17.1% debt payments
- 14.7% building operations and maintenance
- 12.4% net capital expenditures
- 3.9% tenancy management
- 3.6% corporate services
- 3.1% community support and community safety
- 2.7% capital reserve contribution
- 2.7% other operating costs

Working with tenants — we are building strong communities. We moved from vision to reality at Regent Park and Don Mount Court, and through our Building Renewal Program — with its emphasis on green, energy saving technology — toward our goal of healthy communities.

Derek Ballantyne, CEO
Toronto Community Housing

Together with our partners — tenants, labour, community agencies and other organizations, we continue to work hard toward our commitment to quality housing, quality service and quality communities.

Dr. Mitchell E. Kosny, Chair
Board of Directors
Toronto Community Housing

Board of Directors, December 2004 - December 2007
Mariam Adam, John Brewin, Councillor Martin Silva, Councillor Paula Fletcher, Councillor Suzan Hall, Councillor Giorgio Mammoliti, Cliff Martin, Penny Milton, David Mitchell, Joan Simalchik, Ron Struys, Nick Volk



I have a say
on issues that matter

Joan, Tenant Representative





I've learned a lot,
but most of all
I've learned that
I can make a difference

Abshir, 'Tomorrow's Leaders' Graduate



I can see
my new home

Linta, Regent Park Resident

For information about Toronto Community Housing:
www.torontohousing.ca

